

KHFT Newsbytes



Membership Events

We are holding a Diabetes Information Talk on Tuesday 18th July from 6.00-7.00pm. Members of our Adult & Paediatric Diabetes team, will be leading the talk. This is an opportunity to find out more about Diabetes and what to look out for. To register for this event please email fmembership@kingstonhospital.nhs.uk or call 0208 934 3843/3613.

Norbiton Station Closure

Due to the Waterloo upgrade by SW Trains, Norbiton Station will be closed between the 5th and 28th August. During this time we strongly recommend using public transport to get to the hospital. New Malden & Kingston stations will continue to be open and more information is available on our website <https://www.kingstonhospital.nhs.uk/news-events/news/norbiton-station-closure-5-28th-august-2017.aspx>

A&E Urgent Care Funding

Last month Kingston Hospital were awarded £983,600 from a national £100 million urgent care fund distributed by NHS Improvement.

£55.98 million of this fund has been allocated to trusts around the country and we are one of just 70 to receive a share. The funding will go towards a £1.5million investment to transform and expand our Emergency Department, which forms part of the Trust's annual capital programme.

In 2016/17 we saw over 100,000 patients in our main Emergency Department (ED), a considerable increase from the previous year.

The investment to transform ED will include:

- An expansion to Majors and Resus facilities – providing six additional Majors cubicles and two additional Resus areas
- A new urgent care centre – to improve the flow of patients as they come into ED and help the Trust to support the national plan to improve performance against the four hour A&E target set out by NHS Improvement and NHS England.

Building works will start during the summer of 2017.

Governor Drop In Sessions

We are holding regular Governor Drop In Sessions at the Hospital to give patients and visitors the chance to meet the Governors of the Hospital and provide feedback about our services. The next session will be taking place on Wednesday 5th July 2-3pm, Outpatients department. For more information please email fmembership@kingstonhospital.nhs.uk

Kingston Hospital wins HSJ Value in Healthcare award

Kingston Hospital has won the award for Improving the Value of NHS Support Services at the Health Service Journal Value in Healthcare Awards 2017. The Trust saw off competition from eight other organisations to win the award for its High Impact Volunteering Programme. For more information please visit our website <https://www.kingstonhospital.nhs.uk/news-events/news/kingston-hospital-wins-hsj-value-in-healthcare-award.aspx>

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Please send your comments to: comms@kingstonhospital.nhs.uk

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Kingston Hospital wins National healthcare efficiency award and seventeenth consecutive Top Hospital award for the seventeenth time

The Trust was delighted to win two awards at the recent CHKS Top Hospitals awards. The Trust was named as one of the Top 40 hospitals for the 17th year in a row and is the only organisation to achieve this accolade. In addition to the Top 40 Hospital award, we also received the first ever CHKS national healthcare efficiency award, which recognises the organisations that have achieved high standards of operational excellence and outperform their peers on a range of 14 efficiency indicators that support care quality and patient outcomes.

The award highlights the Trust’s excellent performance in a number of areas of efficiency including the average length of hospital stays, rate of emergency readmissions and the percentage of A&E attendances departed in four hours. All of these factors aid reduced delays to discharge, meaning shorter waits for patients in A&E.

<https://www.kingstonhospital.nhs.uk/news-events/news/kingston-hospital-wins-national-healthcare-efficiency-award-and-seventeenth-consecutive-top-hospital-award.aspx>

Quality Priorities 2017/18

Following consultation with staff, governors, members and patients, the Quality Priorities for 2017/18 have been agreed. These are:

- Improve learning from incidents
- Implement measures to reduce hospital acquired infections caused by gram negative bacteria
- Improve safety awareness for staff through human factors training
- Develop the Trust’s next three year (2017-2020) dementia strategy and implement year one
- Increase seven day working provision
- Commence implementation of e-prescribing and electronic clinical records in the outpatient setting
- Understand and improve the experience of patients with mental health conditions using hospital services
- Improve the experience of patients using the emergency department
- Improve the experience of patients with haematological cancer

Elections to the Council of Governors

Later in the year we will be holding elections to our Council of Governors. There will be elections in the following constituencies: Kingston, Richmond, Elmbridge, Wandsworth, Merton, Sutton, rest of Surrey & Greater London as well as for Staff Governors.

We will be holding information sessions on the following dates:

- Wednesday 19th July – 6-7pm – A Richmond Governor will be present to talk about their experience of the role.
- Wednesday 6th September - 6-7pm – A Kingston Governor will be present to talk about their experience of the role.
- Tuesday 19th September – 6-7pm – A Public Governor will be present to talk about their experience of the role.

If you are interested in standing for election, please contact FTMembership@kingstonhospital.nhs.uk or call 020 8934 2145 to find out more and book a place.

More information on the Council of Governors can be found here: <https://www.kingstonhospital.nhs.uk/our-trust/council-of-governors.aspx>

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